



Our practice, in providing patient healthcare, considers patients' rights, beliefs, and their religious and cultural backgrounds.

Factors that may affect the provision of respectful and culturally appropriate care for you may include (but not limited to):

- Your preference for a clinician of a specific gender
- The role of a patient's family
- The impact that your culture has on your health beliefs
- History of traumatic events including, but not limited to, those associated with forced migration

We understand that our patients may refuse a practitioner's recommended course of action:

- Including advice
- Procedure
- Treatment or referral to other care providers

We welcome our patients to discuss with their doctor, nurse or on occasions our admin team, the need to seek a second opinion or preference of doctor. We understand and don't judge our patients decision to seek a second opinion or preference of doctor.

